

# Results of Survey of Student Opinions of the Online Techshare eLearning Program

The purpose of this survey was to measure the opinions and attitudes of the students regarding the use of the Online Techshare eLearning Courseware. The survey was administered online on December 2022 and received 430 responses.

The survey consisted of multiple-choice questions presenting the user with statements pertaining to the general features, process and methodology of the Techshare eLearning system.

Additionally, a free form space was provided to allow the students to provide their additional comments and suggestion in relation to Techshare eLearning system.

Additional information such as name, section and year level was also solicited.

The following are the full set of survey questions and the summary of responses from the students.

## System and Content

---

**Statement 1.** The lessons are explained clearly and completely.

	Number of Respondents	Percentage
Positive Agreement	400	93%
Disagreement	30	7%
<b>Breakdown</b>		
Strongly Agree	75	17%
Agree	325	76%
Disagree	23	5%
Strongly Disagree	7	2%

**Statement 2.** Techshare eLearning can help meet my course objectives.

	Number of Respondents	Percentage
Positive Agreement	387	90%
Disagreement	43	10%
<b>Breakdown</b>		
Strongly Agree	73	17%
Agree	314	73%
Disagree	28	7%
Strongly Disagree	15	3%

**Statement 3.** Techshare eLearning’s content is at an appropriate level for my course.

	Number of Respondents	Percentage
Positive Agreement	385	90%
Disagreement	45	10%
<b>Breakdown</b>		
Strongly Agree	75	17%
Agree	310	72%
Disagree	33	8%
Strongly Disagree	12	3%

**Statement 4.** Techshare eLearning contains interesting exercises, drills, activities.

	Number of Respondents	Percentage
Positive Agreement	366	85%
Disagreement	64	15%
<b>Breakdown</b>		
Strongly Agree	83	19%
Agree	283	66%
Disagree	49	11%
Strongly Disagree	15	3%

**Statement 5.** I am challenged by the lessons and exercises.

	Number of Respondents	Percentage
Positive Agreement	383	89%
Disagreement	47	11%
<b>Breakdown</b>		
Strongly Agree	114	27%
Agree	269	63%
Disagree	35	8%
Strongly Disagree	12	3%

**Statement 6.** Techshare eLearning can contribute to the learning process.

	Number of Respondents	Percentage
Positive Agreement	387	90%
Disagreement	43	10%
<b>Breakdown</b>		
Strongly Agree	96	22%
Agree	291	68%
Disagree	30	7%
Strongly Disagree	13	3%

**Statement 7.** Techshare eLearning would be a useful addition to the course.

	Number of Respondents	Percentage
Positive Agreement	363	84%
Disagreement	67	16%
<b>Breakdown</b>		
Strongly Agree	76	18%
Agree	287	67%
Disagree	46	11%
Strongly Disagree	21	5%

**Statement 8.** I am interested in using eLearning at my own convenient time.

	Number of Respondents	Percentage
Positive Agreement	364	85%
Disagreement	66	15%
<b>Breakdown</b>		
Strongly Agree	88	20%
Agree	276	64%
Disagree	47	11%
Strongly Disagree	19	4%

**Statement 9.** It is useful to review or replay lessons to understand topics completely.

	Number of Respondents	Percentage
Positive Agreement	395	92%
Disagreement	35	8%
<b>Breakdown</b>		
Strongly Agree	91	21%
Agree	304	71%
Disagree	24	6%
Strongly Disagree	11	3%

**Statement 10.** It is important that prerequisite lesson or activities must be completed before being allowed to take the next lessons.

	Number of Respondents	Percentage
Positive Agreement	372	87%
Disagreement	58	13%
<b>Breakdown</b>		
Strongly Agree	83	19%
Agree	289	67%
Disagree	41	10%
Strongly Disagree	17	4%

**Statement 11.** It is useful to be able to retake or review previously completed lessons.

	Number of Respondents	Percentage
Positive Agreement	402	93%
Disagreement	28	7%
<b>Breakdown</b>		
Strongly Agree	112	26%
Agree	290	67%
Disagree	19	4%
Strongly Disagree	9	2%

**Statement 12.** The tests and quizzes accurately measure my attainment of the learning outcomes.

	Number of Respondents	Percentage
Positive Agreement	361	84%
Disagreement	69	16%
<b>Breakdown</b>		
Strongly Agree	75	17%
Agree	286	67%
Disagree	50	12%
Strongly Disagree	19	4%

**Statement 13.** Randomly generated test questions minimize if not completely prevent cheating.

	Number of Respondents	Percentage
Positive Agreement	391	91%
Disagreement	39	9%
<b>Breakdown</b>		
Strongly Agree	73	17%
Agree	318	74%
Disagree	26	6%
Strongly Disagree	13	3%

**Statement 14.** Allocated time to answer the test questions is sufficient.

	Number of Respondents	Percentage
Positive Agreement	375	87%
Disagreement	55	13%
<b>Breakdown</b>		
Strongly Agree	73	17%
Agree	302	70%
Disagree	43	10%
Strongly Disagree	12	3%

**Statement 15.** It is useful to receive test and quiz results immediately after taking them.

	Number of Respondents	Percentage
Positive Agreement	405	94%
Disagreement	25	6%
<b>Breakdown</b>		
Strongly Agree	101	23%
Agree	304	71%
Disagree	18	4%
Strongly Disagree	7	2%

**Statement 16.** The system interface is easy to use.

	Number of Respondents	Percentage
Positive Agreement	349	81%
Disagreement	81	19%
<b>Breakdown</b>		
Strongly Agree	61	14%
Agree	288	67%
Disagree	49	11%
Strongly Disagree	32	7%

**Statement 17.** I am able to effectively navigate through the system.

	Number of Respondents	Percentage
Positive Agreement	370	86%
Disagreement	60	14%
<b>Breakdown</b>		
Strongly Agree	58	13%
Agree	312	73%
Disagree	44	10%
Strongly Disagree	16	4%

**Statement 18.** The quality of the audio and video is sufficient for my needs.

	Number of Respondents	Percentage
Positive Agreement	327	77%
Disagreement	96	23%
<b>Breakdown</b>		
Strongly Agree	49	12%
Agree	278	66%
Disagree	71	17%
Strongly Disagree	25	6%
No video or audio	7	2%

## Chat Support

---

**Statement 1.** Chat Support is an important feature of Techshare eLearning.

	Number of Respondents	Percentage
Positive Agreement	400	93%
Disagreement	30	7%
<b>Breakdown</b>		
Strongly Agree	98	23%
Agree	302	70%
Disagree	22	5%
Strongly Disagree	8	2%

**Statement 2.** I am satisfied with the chat agents/representatives in resolving the issue.

	Number of Respondents	Percentage
Positive Agreement	378	88%
Disagreement	52	12%
<b>Breakdown</b>		
Strongly Agree	66	15%
Agree	312	73%
Disagree	38	9%
Strongly Disagree	14	3%

**Statement 3.** The chat agents/representatives answered your inquiry promptly.

	Number of Respondents	Percentage
Positive Agreement	381	89%
Disagreement	49	11%
<b>Breakdown</b>		
Strongly Agree	61	14%
Agree	320	74%
Disagree	35	8%
Strongly Disagree	14	3%



**Statement 4.** The chat agents/representatives are knowledgeable enough to answer the inquiries.

	Number of Respondents	Percentage
Positive Agreement	383	89%
Disagreement	47	11%
<b>Breakdown</b>		
Strongly Agree	58	13%
Agree	325	76%
Disagree	34	8%
Strongly Disagree	13	3%